



Centennial Coal



CENTENNIAL MANDALONG

Community Complaints Register

November 2018



Community Complaints Register

In accordance with Schedule 6, Condition 15 of SSD-5144 (Mandalong Southern Extension Project), Schedule 5, Condition 14 of SSD-5145 (Northern Coal Services Project) and Schedule 3, Condition 7 of DA35-2-2004 (MOD 1) Centennial Mandalong is required to make a complaints register available on the Centennial Coal website.

Information regarding community complaints received by Centennial Mandalong will be updated monthly in the Environmental Monitoring Report, which can be found on the Centennial Coal website under Mandalong, Environmental Monitoring Data.

Community members can make a complaint to Centennial Mandalong by calling the community information line which is 1800 730 919, or by sending an email to mandalongmine@centennialcoal.com.au.

The complaints register is a summary of the complaints received by Centennial Mandalong. Centennial Mandalong will not disclose the complainant's personal information.

Community Complaints Register				
Complaint Number	Date & Time of Complaint	Complaint Method	Nature of Complaint	Mandalong Response